UF CTSI Annual Strategic Planning Retreat - January 14, 2011
‘Defining Characteristics’
Morning Break-Out Groups Notes

Table 1:

CTSI- A Collaborative community of people with a global outreach working together to facilitate best quality research and enable bridging the gap to translate research to improved clinical practice.

CTSI
- One stop shop resource to investigators to assist, guide, facilitate
- Altruistic-selfless
- Reduce barriers to conducting collaborative research
- Innovative
- Dynamic
- Changing and improving and using best technology available to improve CTSI activities
- Global outreach scope
- Accountable to investigators

VIVO-
- Can we get every investigator in Florida listed- With their research interest, their research, their study populations
- Could be a networking resource
- Could be a networking resource
- Could be a potential subject recruitment resource
- Could be a collaborative resource
- Dynamic and not static- CTSI to continuously update it (concise and consistent)
- Easily searchable
- List researchers publications and presentations

Table 2

- Education-Staff and Participants. Multidisciplinary
- Facilitate working Partnerships
- Technology Enabling
- IRB has to be electronic; too much paper
- Patients really do think (believe) we (UF) do research on every patient
- Rarely opt out rarely opt out. They want to participate
- Accessible; Responsible to community needs
- Facilitator; The price list (R99)
- Faculty Friendly; Technology friendly
Table 3

- Efficient
- Accessible
- Stream line process of connecting different aspects of the university
- Utilize the services that are currently offered.
- Assess process to bring from beginning of contract to start of project.
- Online IRB - Reduce duplication centers across UF (VA, IRB, RAC, etc)
- To improve
  - Be more accessible to UF Faculty
    - What are the services offered?
    - Who to speak with about the services
    - Structure
  - Lack of staff to handle the amount of protocols if everyone did know about these services
  - Wonderful programs to help but lack of support to widely offer these to faculty.
  - Facilitate investigators on the front end to alleviate penalizing repercussions for not following every rule-a system of support and help to complete the project,
  - What is CTSI: Better focus on investigator efficiency
    - Cut down on duplication
  - Provide administrative staff to complete forms
  - Financially good idea to cut down on PhD salary filling out forms
  - But is this really possible? These projects are very complicated
  - CTSI can help to train this support staff in completing these forms and IRB, etc.
  - Many services offered to UF Faculty but can they handle the loading faculty really did use all of the services
  - Resin into the community- More understanding the cultural issues associated with different minorities in the community.

Table 4

What should CTSI be?
- Easy to use
- Comprehensive work with diversity
- Flexible
- UF Great at basic and clinical lab to Clinical Trials is greatly needed
- Provide resources to Translate Lab molecules to Clinical Trial
- Cooperation and Problem resolution “HELP desk”
- Accessible
- Repository for samples accessible to investigators
- Directory of Investigator research for collaboration
- Follow-up
- Education of Clinical Researchers Cohesive goal
• Coordination of service resource for investigators
• Assistance with forms for submission
• Investigator Initiated incentive
• Coordinate collections and sharing of specimens and liaisons between community and research and colleges
• All aspects of health human and animal (Vet/Med/Dental etc)
• Define core services and then can T1/T2/T3 and distribute information
• Advocacy for investigators within UF/Shands
• National Advocacy for policy related to research

Table 5
Defining characteristics of future UF CTSI- Successful merger of clinical trials under one umbrella

• CTSI- leadership in IRB, RAC
• Institutional unification
• Unified Purpose- Change in culture (paradigm shift) including VA coordinating center- grants/ IRBs
• RKRS
  • Unified coordinator programs, etc.
  • Scientific advisor- review of clinical trials
• Primates, GLP facilities
• Risks associated with success- paralyzed
• Connectivity and community within UF- Investigators, who, what doing and encourage collaborations
• Community Outreach
• Translational
• Uniform treatment plans(see attending 1st- 1 time every 6 months) and best practices (clinical treatment)
• Rating and evaluated individually (currently)
• Assess achievement- promotion and tenure
• Enablers of research
• Equipment and financial support
• Resistant to advisory/stakeholders committee composed of our IRB members
• Specifics to fulfill cultural change
• Public relations better communicate, public relations
• Increase knowledge
• Unification of regulators and infrastructure
• Role- Trust
• Knowledge gatherers, expertise, all colleges (VIVO)
• DSR
• Directory of research and investigators
• Help line for CTSI-get help
- Advocate for HIPAA regulations, etc
- PM expertise
- Catalyst of collaboration

CTSI
- Leader- Institutional Unification (IRB, RAC)
- Purpose- improvement of health care; change in culture
- Involvement of VA
- Can't even get grants out on time
- 8 grant deadlines within next week
- Be a leader in translational research (uniform consent, uniform treatment plans, uniform study of care)
- CTSI not off to a fast start; has some ground to catch up
- Create a stakeholders committee to the IRB and compliance office
- Actionable Plan
- Public Relations campaign highlighting Role of CTSI
- Need balance of mission and make sure it happens (build trust in community)
- Clearing house of resource and research expertise across campus
- Build credibility
- Ritz Carleton Model- Service to investigators
- Helpline for investigators; National Advocate
- Enable research- Project management expertise; Standardize information for regulatory/compliance issues
- Leader in research support
- Unified Purpose
- Centralism support
- Open resources
- Unified culture
- Team approach
- Core Facilities
- Shared Resources
- Lead multi-centered national trials
- Comprehensive (Leveraging tool, simulations, meeting place- institutional water cooler; permeability across membranes)
- Front door project
- Clarity in information- inclusive and responsive; connector and a catalyst

Table 6
- Bench to bedside- Doesn’t capture it
- Lab to Main Street
- Is a CTSI:
A Place, an organization; a leader; a supporter; a facilitator a cheerleader; a funder; a connector

- How can the CTSI introduce UF investigators who are interested in similar things (community of science)?
- Community of Science website
- Competing for Patient/Subjects, especially where assignment of a patient to several studies is driven by financial considerations (study A pays $5,000 per patient, study B pays $10,000 per patient)
- Shared resources (Rent a coordinator, Rent a grant specialist)
- You have to have a grant in order to succeed in getting a grant
- Can the CTSI help provide the former?

Table 8:

Defining CTSI
- Service Oriented (Ritz Carleton Model)
- More Outreach
- Talk with individual
- Groups
- Inclusive
- Down to earth
- Evidence based research
- Responsive to Florida, South America, and the World
- Integrative center to improve health
- Service oriented and accessible
- Be specific - projects
- Stable and consistent missions
- Not overly ambitious
- Efficient - reduce steps for investigators, IRB, etc
- Effectively attract patients throughout the state
- Use as a strength the diversity of the state of Florida patient population
- Collaborative and multidisciplinary
- Mutual respect; team oriented; action and outcome as oriented
- International collaboration
- A truly accessible and service oriented resource for research
- Entry level consultation for project planning at no cost
- Transparent, non-obstructive, simple, facilitative, supportive, service oriented, collaborative
- True integrated team/ center to improve healthcare but it seems to be defined too general covering everything (almost replacing College of Medicine)
- Characteristic of CTSI:
  - Focus on Specific Goals, do not try to be “all things to all people”
  - Clear mission/goals
• ID Outcomes and tell public how and why we improve health in our populations
• Broad marketing effort

Table 9

• Integrated facilitation
• Critical element is connecting people (VIVO)
• Connections for collaborations
• Develop center of research
• Include volunteers who are not full-time statisticians for the easy intro stuff, and methodology with clinical backgrounds
  o Step 1- Methodology development
  o Step 2- Full statistical support
• Research design process broadly defined
• Broad, friendly and quick process for research design and development
• Biostatistics consult/office hours (drop in/informal)- % time to CTSI/dean to help faculty
• Front door project- portal
• Statistical support needs to be “cost of business”
• Resource- ask questions- get help
• Cost recovery?
• Need experiences help as long term investment where cost recovery is down the road, not just around corner. In Jax, dean’s offices see this as cost of business.
• Large campuses where other potential collaborators are out there
• Also study populations in Jax campuses.
• VIVO is underway but still a work in progress
• Librarians are constructing faculty profiles.

Table 10

• One Stop Shopping
• One window to go to for
• Few people understanding CTSI
• Human engineering- approach to management structure
• People want to be a part of
• Open. Medicine- centered but should be diverse at UF- Open to community inclusive
• Young scholars not included right now (Problem)
• They will be new leaders
• Customer Services- Sensitivity to needs, listen to the constituents
• Lower hurdles/ less red tape

Table 11
Define Characteristics

- Need Project manager to pull resources across the entity
- Grocery store- will have what you need- Some menu planning
- Exhilarating
- Culture of collaboration and mentoring
- Formal monitoring structure
- IRB- Provide more comprehensive IRB review expertise across T1 through T4
- CTSI support to bridge the knowledge gap between investigator and regulatory requirement to enable the investigators to move forward
- CTSI support for general boiler plate pieces of grant applications
- Coordination; UF Shands interpretation of compliance and regulatory issues
- Images- Mayo Clinic, Library
- Barriers- Regulatory issues, communication, silos, IRB seen as stopping/preventing research

Impact/Aim of CTSI

- Connect existing people/ideas/etc
- Availability of tools
- Pipelines/ pathways centralized service/sounding board- organize (IRB/RAC) and facilitate
- Find overlap commonalities
- Break down “silos”
- Timeliness of capturing data on interesting patients
- Generate packages/set protocols for common
- Facilitate

Table 12

Defining Characteristics

- In a phrase: Common Pathways, communication and connectedness
- Adjectives: Interoperability
- Unified in purpose
- Coordinating center for large grants
- Academic Achievement metrics need to be reassessed
- Communication of services
- Trans Florida Concept
- Connect groups and people, locally, then nationally, should be able to answer questions, provide tools, present organized info to investigators,
- Provide centralized services, esp. as they relate to regulatory processes
- Create experienced investigators
- Challenge- location of new building
- UF is very siloed
- Much duplication of effort and expenditure of resource in redundant manner
- Not sure what “translational” means
- Tearing apart good functioning venues (GCRC) before adequate replacement in place

Characteristics:
- Easy, comprehensive, flexible, changeable, accessible assistance, coordination, liaison, advocacy
- Efficient, Effective, Enabling

**Table 13**

Defined Characteristics of CTSI:
- Clarity- What CTSI offers new and established investigators
- Accessible information- both with university and the community
- Connector; Catalyst for collaboration across university- Synchronization
- Flexible- inclusive and responsive in facilitating difference paradigms of research and engaging community
- Listening from the ground up.

**Table 14**

Defining Characteristics:
- Patient centered, enabling facilitating, educational, training, comprehensive as possible, simulation fro clinicians to learn new processes, drugs
- Leveraging. Indispensable by connection, resource- one-stop shop
- User friendly website, project managers, mix and match for big ticket equipment purchase
- Break the silos
- Meeting place, institutional water cooler
- Engage medical students/residents in research from first day (T32 grants)

**Table 15**

- Create an “EHarmony”- like system for matching PIs who is playing? What I want to play? This is what I need?
- A place to post ideas- communicate/share information among PIs
- Goal is to help connect PIs/ Get PIs together- Network/ Problem solve the “DATA” gap
- Service- culture needs to be service focused
- Support
- Facilitate communication